



ANTHONY K.

A Lifestyle Management Company

GETTING READY for your Appointment.

Now that your appointment has been scheduled and confirmed for our **Home Management Signature Services for Private Owners** we would like for you to kindly read the following guidelines for a successful session with your assigned Residential Manager & Lifestyle Management Executive.

1. Be on time and be ready.
2. We require your undivided attention at all times.
3. Your interview with your assigned lifestyle management executive is crucial to the achievement of a favorable outcome for both sides. We are committed to providing the best customer service possible within our industry.
4. Our lifestyle management executives, as part of their job and to perform to their utmost high quality level of service, will ask you non-intrusive, but indispensable questions about your likes, dislikes and your current lifestyle behavioral trends to help them determine the best course of action to take to enhance your real estate investment and to make sure the home you envision always awaits you.
5. Our lifestyle management executives, will never impose or influence your decision making process regarding your property. They are all properly trained to let you know what is working and what is not. When necessary, they will create recommendations for you to follow, but success depends on your effort to make it happen. They will talk to you and work with you about what changes you want done and how you want them. They will take mental and written notes about every detail discussed during the session.
6. Remember, we are working for you not against you. Undertaking what troubles you the most is our responsibility as a work force of professionals pledging to elevate the quality of your life.

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